



Hello Fellow Golfers

This message will focus on the voucher system at MSGA and the process by which our outstanding vouchers will be handled. First, meet Jane Gildart, the MSGA office manager and your source for answers to any of your voucher questions. MSGA does not routinely dispense paper vouchers for tournament prizes. Instead, they use an account system that records player names and their ongoing account values. The MSGA displays this player account list on its website. Once Jane adds you to that list, you will be able to use it to check on your prize-account balance in the column with the heading "Balance." The list is sorted by account numbers. Your number will start with a zero, follow with the first three letters of your last name, and end with a two-digit number. The published list will be updated only once or twice a week, not in real time. For your precise, up-to-date balance, you may email Jane at [jane@mesga.org](mailto:jane@mesga.org).

When participating in an event, you may purchase items from the pro shop just by giving your account number. You may also use your account value to pay for a cart during that event. Should you wish to spend your prize money at another time or course, you may contact Jane at MSGA, and she will issue you a paper voucher to use. Paper vouchers will expire in 90 days. However, you may contact Jane to have the value added back to your account if you do not redeem the voucher in the allotted time.

Due to the differences in how SMWGA and WMSGGA processed vouchers, two different directions for transferring the values of outstanding vouchers to MSGA are in place.

**SMWGA MEMBERS:** Former SMWGA members have two options. Please send any outstanding vouchers to Jane at the MSGA office to be added to your prize account or spend them by June 30.

**WMSGGA MEMBERS:** The value of your outstanding vouchers will automatically be added to your account. Since we have a master list, we ask that you destroy all of your points and skins tournament vouchers. Players who placed in the senior tournament at Rockland in 2017 do not have paper vouchers to redeem their winnings. Instead, winners' names are on a list with Keenan Flanagan, the Rockland pro. To redeem yours, please ask pro shop personnel to look up your winnings. Fortunately, this year's Maine Women's Amateur will be played at Rockland, providing you the perfect opportunity to redeem your voucher.

A few important facts for everyone...

- Players with credit may obtain it simply by asking for it unless they have been inactive in the MSGA for two consecutive years.
- You must be participating in an MSGA event to use your account to pay for a cart.
- You are responsible for keeping track of your balance and for taking care not to overdraw it. The accounts are updated a few times a week but are not minute to minute.
- Your winnings may be accumulated indefinitely as long as you remain active in the MSGA. Once a player is inactive for a period of two years, that player's unspent prize money will be designated for MSGA's charitable purposes.
- A paper voucher DOES expire 90 days from issue.

A few of you have contacted us about signing up with MSGA. MSGA is in the process of changing over from TPP software to Golf Genius, a process that is well on its way. We have been informed that the target date to register as a player is March 1. You will be able to pay online or by mail. Instructions for registering will be forthcoming.

This is the start of our transition year. Our goal is to have everything running smoothly, but you know how things can go. Sometimes you don't even know what question to ask until you are upon it. Please be patient, but don't hesitate to ask questions, make suggestions, or express concerns. You may email any one of us. Sherrie Thomas' new email address is [sherrie@mesga.org](mailto:sherrie@mesga.org), and Barb Freeman's is [barb@mesga.org](mailto:barb@mesga.org). There are no changes for the rest of us.

Again, we're asking for help in all areas of MSGA.

Stay warm... and think spring!

Your Transition Team